



1098-T Information and FAQ 2017

Colorado Christian University students who were enrolled in the 2017 calendar year and had qualifying tuition-related transactions are sent a 1098-T. CCU has contracted with Heartland ECSI to prepare and mail out these forms. Students can also opt to have their 1098-T available to them electronically. Heartland ECSI publishes them on their website for students to access online.

The 1098-T is provided to assist students in filing their taxes if they plan to claim the Hope Scholarship Credit or Lifetime Learning Credit. Neither CCU nor Heartland ECSI will advise students or parents regarding tax information. If they need assistance with understanding how to use the 1098-T, they are encouraged to contact a tax professional or the IRS. The IRS contact information is 800-829-1040 or www.irs.gov.

As an institution, CCU reports amounts that were billed in the qualifying tax year 2017. This means that we have reported amounts billed (but not necessarily paid) for qualifying tuition and expenses between January 1, 2017 and December 31, 2017. **The reported amount may include charges billed in December 2017 for the Spring 2018 semester.**

Frequently Asked Questions

I was enrolled in the Spring 2017 term, but did not get a 1098-T – Why not?

It is highly likely that your charges for that term were billed in December of 2016 and would have been reported on the 2016 1098-T. If that is the case, you will not receive a 1098-T for the 2017 tax year. In most cases you have already claimed your credit for that semester on your 2016 tax return.

How can I get a duplicate 1098-T?

By logging into the Heartland ECSI website at <https://heartland.ecsi.net/index.main.html#/access/lookup>. Once there you will need the school code (ACK3), your account number, and your PIN. All of these are found on your original 1098-T

I have lost my 1098-T – how can I secure another form?

You can call the Heartland ECSI Hot Line at 866-428-1098 for help with logging onto the Heartland ECSI website and printing off another form.



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If I call Heartland ECSI and don't have a copy of my form, how will I know my account number and PIN?

Your account number is your CCU ID number. Your school code is "ACK3." After that ECSI will help you login and get a duplicate copy.

I never received a 1098-T. How do I know if I should have received one?

Contact CCU's Service Central office, and they will determine if a 1098-T was generated for you.

Are there exceptions when a 1098-T is not required?

Yes, a 1098-T will not be furnished for courses in which no academic credit is offered, for nonresident alien students (unless requested by the student), for students whose qualified tuition and related expenses are paid entirely with scholarships; and for students covered by a formal billing arrangement between CCU and the student's employer or a governmental entity, such as the Department of Veterans Affairs or Department of Defense.

Is the PIN printed on the 1098-T form the same as my FAFSA PIN?

No, the PIN is assigned by Heartland ECSI. If you do not have your Heartland ECSI PIN from your 1098-T, you can call the 1098-T Hot Line for help at 866-428-1098.

What are qualifying tuition and expenses?

These expenses include actual amounts paid for the courses you enrolled in. Non-qualifying expenses include fines, miscellaneous charges, housing and meal charges, insurance charges, and any items not related to course expenses.

What amounts are included in the Scholarships and Grants box?

Only scholarships and grants awarded for the calendar 2017 year, including all payments received from a 3rd party. Loans, work-study earnings, housing allowances, or insurance reimbursements are not included.

Can you please give me that contact information again?

Heartland ECSI	866-428-1098 https://heartland.ecsi.net/index.main.html#/access/lookup
School code -	ACK3
Account Number -	Student's CCU ID number
IRS -	800-829-1040 www.irs.gov
Service Central -	303-963-3230 (CUS) 303-963-3040 (CAGS) StudentPayments@ccu.edu